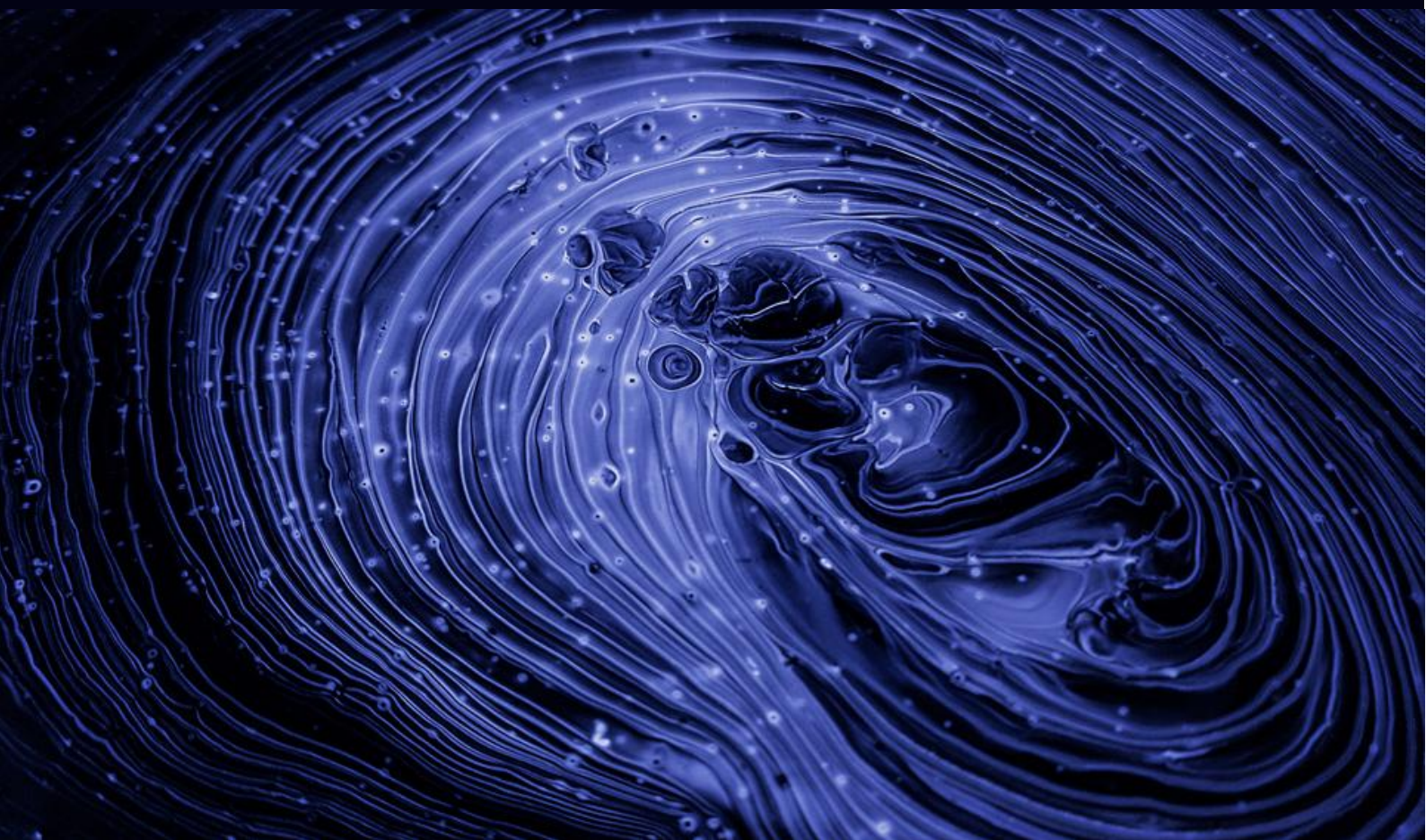


Release Notes



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1. Executive Summary

We're excited to bring ChemAlert to more users worldwide with new language support - Norwegian, Icelandic, Danish, Dutch, French Canadian and Brazilian Portuguese are now available.

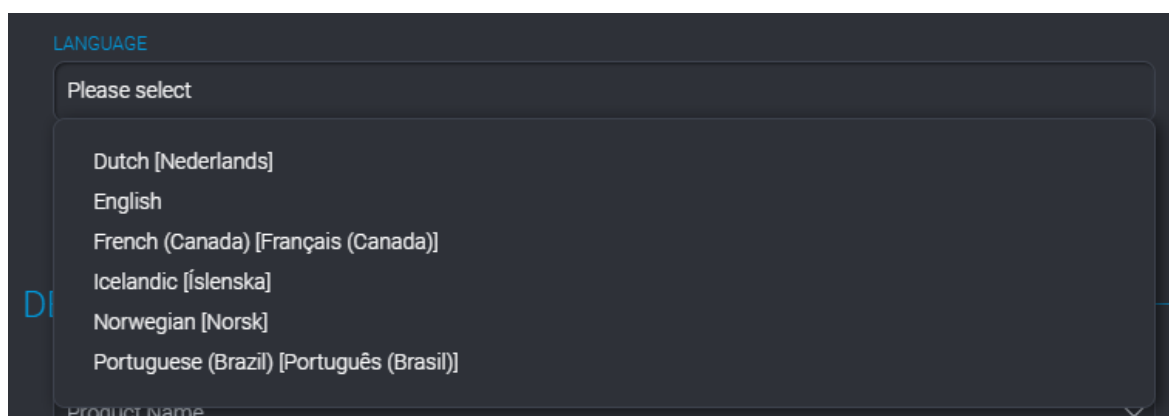
2. Enhancements and Bug Fixes

2.1 Enhancements

ADD NEW SUPPORTED LANGUAGES NORWEGIAN, ICELANDIC, DANISH, DUTCH, FRENCH CANADIAN & BRAZILIAN PORTUGUESE [47981]

Added support for Norwegian, Icelandic, Danish, Dutch, French Canadian and Brazilian Portuguese. Major UI screens and interface elements are now localised so users can operate ChemAlert in these languages; where translations are not yet available, the interface will fall back to English.

Languages are available from the user language selector and administrators can set available languages via Business Unit preferences. This improves accessibility and reduces localisation overhead for multinational teams.



2.2 Bug Fixes & General Tasks

ISSUE AFFECTING WORKFLOW ITEMS AFTER UPGRADE [48717]

Cleaned up how background data is indexed so searches are faster and the data is not stored behind the scenes growing in size. This reduces the chance of hidden performance issues.

We fixed an intermittent error some clients saw when submitting risks or requests that could block completion; submissions should now succeed reliably.

3. Technology and Architecture Changes

Upgraded underlying architecture components to ensure currency, as older versions may have unpatched security vulnerabilities. Upgrades may take place outside of ChemAlert releases to retain such currency.

4. Known Issues

We never let through critical known issues, however as with all software there will be functionality that doesn't fully pass our testing process but is so low impact that we mark it as a known issue.

BATCH REPORTS WITH MULTIPLE REPORT TYPES

Generating Batch Reports for multiple report types is storing the Reports together in one PDF. Users can generate one report type at a time to prevent this from happening.

5. Changes to Supported Environments

ADDITIONAL SUPPORTED ENVIRONMENTS FOR CHEMALERT V5.4

Web Browsers

- None

Databases

- None

DECREMENTED SUPPORTED ENVIRONMENTS FOR CHEMALERT V5.4

Web Browsers

- None

ANTICIPATED ADDITIONAL SUPPORTED ENVIRONMENTS FOR FUTURE RELEASES

Databases

- None

ANTICIPATED DECREMENTED SUPPORTED ENVIRONMENTS FOR FUTURE RELEASES*

Web Browsers

- Older versions of Chrome, Firefox & Safari than current release

Databases

None

*No further development work will be conducted specifically for these environments. Limited or no testing will be performed on the specified environments. Please contact RMT if the removal of support of any of these supported environments causes problems for your organisation.

6. Regression Tested Environments

The following environments were used for regression testing during the release cycle of ChemAlert v5.4 **Note:** Acceptance Testing is performed on combinations of all supported environments.

Server 1 (SaaS replica):

Server OS:	Linux (as per SaaS environments) <u>with reverse proxy</u>
Database:	Oracle 19c
Client OS:	Windows 10 Pro & Windows 11 Pro
Browsers:	Chrome, Microsoft Edge & Mozilla Firefox

7. ChemAlert Technical Support

Support for ChemAlert can be obtained from:

Risk Management Technologies Pty Ltd

PO Box 21, West Perth
Western Australia 6872

Phone: +61 8 9322 1711 (6am to 6pm Western Australian Time)

Fax: +61 8 9322 1794

E-mail: ChemAlertHelpdesk@rmtglobal.com

Web: <https://rmtglobal.com>

ChemAlert technical support is located in Western Australia. Risk Management Technologies does not engage (outsourced) call centers, instead choosing to pride itself on its level of customer service and support.

8. RMT Services

IMPLEMENTATION

If you would like to optimise the benefits of ChemAlert for your chemical management, RMT provides a ChemAlert implementation service. A ChemAlert specialist will visit your workplace to identify the specific needs of your organisation and assist in configuring your software.

CHEMICAL AUDITING

This service involves RMT's auditing team undertaking a Chemical Audit of your site to evaluate your current chemical storage and handling processes, identifying storage and handling non-compliances, and identify where best practices can be implemented. This service also includes a stocktake of your chemical storage locations and update of your ChemAlert Stock Inventory and SDSs.

TRAINING

Whether you need to upskill or reskill, RMT offer a range of training options to suit you. From online webinar training to public face to face training courses in various towns and cities across Australia. Onsite customised training is also regularly provided for organisations to suit their particular needs. Our ChemAlert and Chemical Safety training compliment the implementation and audit services that are designed to embed ChemAlert and chemical safety into the culture of your organisation.

For more information, contact our team at info@rmtglobal.com or +61 8 9322 1711, or, visit our website at <https://www.rmtglobal.com/services>

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 **ChemAlert**